



# DPM Training

dental practice management made perfect



Dental Practice Management Training

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We are pleased to announce our next training course starting on 5 JULY 2024.

Each full course consists of 4 modules. Modules are 3 hours of in-person training sessions from 10am to 1pm, followed by a light lunch. All attendees are invited to our monthly study clubs, the first one is complimentary.

## MODULE 1 - FRIDAY 5 JULY 2024

Topics covered include recruitment of staff; interview skills and contracts of employment.

## MODULE 2 - FRIDAY 12 JULY 2024

We will cover the requirements for GDC and CQC compliance in all aspects of practice regulation, from risk assessments to complaints management.

## MODULE 3 - FRIDAY 19 JULY 2024

Dispute resolution and conflict management; dealing with absence and grievances.

## MODULE 4 - FRIDAY 26 JULY 2024

Termination of the employment relationship from dismissals to redundancy.

**Cost:** £995 for the full course or £275 per module

**Venue:** British Dental Association, 64 Wimpole Street, London W1G 8YS